

No. 17-50/2024-GDS
Government of India
Ministry of Communications
Department of Posts
(GDS Section)

Dak Bhawan, Sansad Marg
New Delhi - 110 001
Dated: 04.12.2024

OFFICE MEMORANDUM

Subject : Introduction of 'GDS Adalat' for taking up the grievances of the Gramin Dak Sevaks (GDS) and their resolution - reg.

It has been decided by the Department to introduce holding of 'GDS Adalat' on the lines of 'Staff Aadalat', at Circle and Regional levels where the grievances of the GDSs will be addressed for ensuring appropriate resolution of the same and in timely manner.

2. The guidelines for holding 'GDS Aadalat' at Circle and Regional levels will be as under :

(a) The 'GDS Adalat' will be held preferably on the day of conduct of 'Staff Adalat' for taking up the grievances of the GDS and its resolution. Such Adalats are to be headed by CPMG and PMG at the Circle and Regional level respectively.

(b) The 'GDS Adalats' will be conducted twice a year on half yearly basis (First Half from January- June and Second Half from July -December, respectively)

(c) GDS may take up the grievances like non-payment or delay in payment of discharge benefits (GDS Gratuity/Severance/SDBS/GDS-GIS), non regularization (or delay) of the put off period, non settlement (or delay in settlement) of requests for condonation of unauthorised absence/absence beyond 180 days, delay in Rule 10 inquiry etc. The kind of grievances mentioned are illustrative and not exhaustive.

(d) The platform will not be used as an appellate body for disciplinary and other matters, where the original cases/appeals/representations have already been decided by the competent authority.

(e) Attending GDS Adalats by the GDS is voluntary and no payment of TA/DA or granting of Special Casual Leave for attending the same will be allowed to GDS.

(f) The minutes related to the grievances taken up in each session of 'GDS Adalat' will be forwarded to DDG (Estt., DE & Legal) by the Circles latest by 30th June and 31st December of each year for the respective 6 monthly period.

3. This issues with the approval of the competent authority.

Hindi version of this OM will follow.

(Ravi Pahwa)
Assistant Director General (GDS/PCC/PAP)

To

All the Chief Postmasters General/Postmasters General

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